

DAY 1**9-10:30 Leasing** [ALHAMBRA SALON V]

We will be reviewing the leasing process from Traffic, to Applicants thru Move-in. See how to maximize the use of this module *(Level – Basic/Intermediate)*

9-10:30 Screening Topics [SEVILLA]

This session is for current Domin-8 Background Screening Users. Learn how to refine your screening process to:

- Match your screening system decision criteria with your tenant selection criteria
- Help Insure you're screening applicants based on accurate info
- Match your screening process with your risk tolerance
- Comply with the FTC's new "Red Flag" rules.

10:30-11 Break**11-12:30 Moving Money "Streamlessly" from Residents to Owners** [SEVILLA]

A comprehensive payment processing solution involves strategy, planning and decisions. From how you work with your bank (maybe even which bank) to how to engage your residents - we'll walk you through how to set it up.

11-12:30 An Update from Washington - TRACS, iMAX, etc. [VALENCIA SALON III]

Join Jeanette Claus from ICAP/PMCS for an update of what is coming down the pipeline from Washington and how it will affect you and your business.

11-12:30 How to Maximize the Use of the Maintenance Module [ALHAMBRA SALON V]

So many features, and so little time to learn them!! Now is your chance to discover Inventory, Preventive Maintenance, Inspections and much more *(Level – Intermediate/Expert)*

12:30-2 Opening Luncheon and Official Conference**Kickoff** [ALHAMBRA A]

Join **Tom Thistleton**, CEO of Domin-8 Enterprise Solutions, to learn about the new things that lie ahead for your software and the company.

2-3:30 Background Screening & e-PAY

[VALENCIA SALON III]

Learn about implementing Background Screening while complying with Fair Housing and your Resident Selection Program. Also, discover our newest service - Electronic Payments! We will demonstrate how these 2 value-added services are fully integrated with your software.

2-3:30 i-CAM for Administrators [ALHAMBRA SALON V]

If you are a power user or part of an IT department, this session is for you. We will review ECM, troubleshooting and system administration. *(Level – Expert)*

2-3:30 Asset Protection in the Face of Rising Insurance Premiums [SEVILLA]

Insurance premiums rising. Risks of property damage increasing. And a tough economy adds greater risk. Before you start trimming your coverage, raising your deductible or shopping your P&C Commercial Insurance, attend this important session.

3:30-4 Break**4 -5:30 Owner Clients "Designed for Fee Based Property Management Firms"** [SEVILLA]

Differentiate your firm through better owner eTools, including Owner Portals, Electronic Funds Transfers (EFT), Owner communication, etc.

4 -5:30 i-CAM Financials - Bulk Processing

[ALHAMBRA SALON V]

Collecting Rent, using the new Bulk Processing feature, dealing with HAP payments, reading resident ledgers, running reports. Everything you wanted to know and more about the basic and intermediate functions of i-CAM! *(Level – Basic/Intermediate)*

7-10:00 Reception & Dinner [KASBAH POOL]

Join us for "Midnight at The Oasis" - dinner and fun poolside at The Kasbah Pool.

DAY 2

9-10:30 Purchasing And Its Interfaces

VALENCIA SALON III

Discover the Purchase Orders and Invoicing capabilities of i-CAM. We'll also review i-CAM's interfaces with other accounting systems. *(Level – Basic/Intermediate)*

9-10:30 Compliance (part I) ALHAMBRA SALON V

A review of the compliance module including HUD, RD and PHA management. Come and learn the effects of the TRACS 202C recent update. Certification, Special Claims, iMAX, Voucher Management, Project Worksheet, MINC, 50058 and PIC and much more.

10:30-11 Break**11-12:30 Compliance (part II)** ALHAMBRA SALON V

One session just isn't enough! This is a continuation of i-CAM Compliance Part I.

11-12:30 Deploying i-DOC VALENCIA SALON III

Learn how to implement and utilize the leading document management application for the property management industry. Go paperless today!

11-12:30 Moving Money “Streamlessly” from Residents to Owners SEVILLA

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12:30-2 Lunch ALHAMBRA FOYER**2-3:30 Asset Protection in the Face of Rising Insurance Premiums** SEVILLA

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2-3:30 i-CAM User Steering Committee Session

ALHAMBRA SALON V

We'll share best practices for self-training on i-CAM – working with i-CAM & ACCUCert from the practitioner's point of view. This session will be presented and moderated by your peers. The name of the session says it all!!

2-3:30 ACCPAC & Accounting for i-CAM Reports & Closing VALENCIA SALON III

This is a must-attend session for Asset Managers and Accounting Staff. We will review closing procedures, learn how the accounting setup of the system reflects on the reports and even review end-of-the-month reports! *(Level – Intermediate/Expert)*

3:30-4 Break**4-5:30 i-CAM WordWrite - Learn How To Customize Your Forms And Letters - Hands On Session**

ALHAMBRA SALON V

Learn how to use i-CAM's WordWrite feature, which will allow you to customize and create an unlimited number of letters and forms to be used with i-CAM. This is a required session to comply with LEP. **Please bring your own laptop.** *(Level – Expert)*

4--5:30 Tenant Selection in a Fair Housing World

SEVILLA

Learn a systematic approach to denying bad applicants and avoiding fair housing complaints. Plus, how your integrated screening system could be you...and your lawyer's...best friend.

4-5:30 ACCPAC & Accounting Creating your own Reports in ACCPAC VALENCIA SALON III

All ACCPAC users should attend. Learn how to create and customize your own reports to get the most out of this tool. *(Level- Intermediate/Expert)*

DAY 3**9-10:30 Screening Topics** SEVILLA

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9-10:30 What Is Coming For 2010 And BeyondALHAMBRA SALON V

Sort of like a crystal ball! A look at what the future will bring for i-CAM.

9-10:30 EIV , WAASS - How To Use It, How To Manage ItVALENCIA SALON III

A deeper look and understanding of EIV and WASS - the two major systems hosted by HUD.

10:30-11 Break**11-12:30 Background Screening & e-PAY**VALENCIA SALON III

Learn about implementing Background Screening while complying with Fair Housing and your Resident Selection Program. We will demonstrate how both MPW and i-CAM are fully integrated with these value added services and you'll leave wondering how fast can you get going!

11-12:30 Meet with the D-8 Staff and USCALHAMBRA SALON V

Do you have specific questions? We will host an open forum with the Domin-8 team.

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Our mission is to provide an innovative suite of software products and services designed to make property management easier while making you more productive and more profitable.

As a trusted, strategic partner, our approach is to optimize the way you conduct business and in the process, enrich the whole property management experience.

We are experts at custom-designing the ideal property management software solution that reduces operational costs, increases business efficiency and delivers a distinct competitive advantage in any property management environment.

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